

TADP DATA PROTECTION POLICY

The International Tennis Integrity Agency Ltd ("ITIA", "we", "us", "our") is the dedicated integrity unit for professional tennis and is responsible for ensuring a clean sport by enforcing the rules concerning competition manipulation worldwide. The ITIA is committed to protecting your privacy. This notice explains who we are, how we collect, share and use personal information about you when using the Tennis Anti-Doping Portal ("AD portal"), and how you can exercise your privacy rights.

For additional details on how we handle personal data in relation to anti-doping, please refer to our general Privacy Policy found on the ITIA website - [ITIA Privacy Policy](#)

The ITIA is a private limited company based in London, UK, and is operationally independent from the sport of tennis. The ITIA's members are: ATP Tour, Inc. ("ATP"); the International Tennis Federation ("ITF"); the Women's Tennis Association ("WTA"); and the Grand Slam Board (being Australian Open, Roland-Garros, US Open and, in the case of Wimbledon, a joint Committee of Management consisting of AELTC) (the "Grand Slam Board") (together, the "Members of the ITIA"). The ITIA reports to its board ("ITIA Board"), which comprises a senior representative from each of the Members of the ITIA together with five independent directors. The ITIA liaises with the ITIA Board in respect of its day-to-day functioning.

The ITIA manages and enforces the Tennis Anti-Doping Programme ("TADP") on behalf of the Members of the ITIA and serves as the delegated third-party signatory to the World Anti-Doping Code ("Code"), acting through the International Tennis Federation ("ITF"), the primary signatory to the Code.

What information do we collect?

We collect and process certain information about you when you create and use an account on the AD portal and when you access services via the AD portal, e.g. submitting a TUE application.

This includes:

- For players:
 - your name, username and password;
 - your gender;
 - your contact details – email address, telephone number, residential address;
 - your IPIN and ADAMS ID;
 - your nationality;
 - your age and date of birth;
 - your health-related information (such as medical diagnosis, treatment plan, and test results whether submitted by you or your physician);
 - your location data (where applicable, e.g. in respect of missed tests); and
 - we may also obtain information about you from your nominated doctor and your nominated representative and from any other material uploaded to the AD portal in respect of your anti-doping tests or TUE applications.
- For doctors:
 - your name, username and password;
 - your gender;
 - your contact details – email address, telephone number, residential address;
 - your nationality;
 - your medical qualifications and specialty; and
 - your medical opinions, diagnoses and treatment provided to a specific player.
- For representatives who access the AD portal on behalf of players:
 - your name, username and password;

- your relationship to the player;
 - your gender; and
 - your contact details – email address, telephone number, residential address.
- For representatives who access the AD portal on behalf of ITIA partners (e.g. anti-doping organisations and testing laboratories):
 - your name, username and password;
 - your job title and employer;
 - your gender; and
 - (where applicable) your contact details – email address and telephone number.

Systems used to process data

We gather information directly from you through your use of the AD portal. We use the following systems to process your data:

- The AD portal;
- WADA's Anti-Doping Administration Management System ("ADAMS") (where applicable);
- ITIA computer networks and connections;
- remote access systems;
- email and SMS systems;
- telephone, voicemail, mobile phone records; and
- other hardware and software owned, used or provided by or on behalf of us.

Cookies

When you use the AD portal we may gather information about you through Internet access logs, cookies and other technical means. 'Cookies' are text files placed on your computer to collect Internet log information and user behaviour information. These are used to track website usage and monitor website activity and for other data processing reasons set out below.

The only cookies we use are essential for our website to operate and have already been set. This is called a session cookie, and it allows the site to remember that you are an authenticated user for the duration of your logged-in session. It gets deleted when you log-out or close your browser. For further information on the types of cookies we use, their purposes, and how you can manage them, please refer to our [ITIA Cookie Policy](#)

Reasons for processing

We process information about you for the following reasons:

- Processing your application for a Therapeutic Use Exemption (TUE) and/or your Whereabouts Failures under, and/or your alleged violations of the Tennis Anti-Doping Programme;
- Performing the functions under Articles 3 and 6 to 8 of the TADP, including cross-checking your test results with any TUE you have been granted, investigating any potential Anti-Doping Rule Violations ("ADRV"), and taking formal action in relation to Whereabouts Failures and alleged ADRVs;
- Operational reasons, such as recording TUE applications, training and quality control;

- Statistical analysis;
- Communication with players and other users;
- Preventing unauthorised access to the AD portal;
- Processing for the purposes of our Tennis Anti Doping Programme (TADP) which is designed to detect, deter and prevent doping, and to provide information and education to you about doping or suspected doping;
- Protecting the integrity of international tennis competitions;
- Planning, targeting and co-ordinating anti-doping tests;
- Providing you with relevant Doping Control Forms and other anti-doping material;
- Results management in relation to potential Whereabouts Failures;
- Investigating and resolving any disciplinary issues or potential breaches of the Tennis Anti-Doping Programme TADP, or other related rules and regulations and Codes of Conduct; and
- Collecting and maintaining intelligence we receive on players and player support personnel, and where necessary using this and other information to conduct investigations into potential Anti-Doping Rule Violations (ADRVs) under the Tennis Anti Doping Programme (TADP) or other related rules and regulations and Codes of Conduct.

Legal basis for processing your personal data

Our legal basis for collecting and using the personal information described above will depend on the personal information concerned and the specific context in which we collect it.

However, we will normally collect personal information from you only where we have your consent to do so, where we need the personal information to perform a contract with you, or where the processing is in our legitimate interests and not overridden by your data protection interests or fundamental rights and freedoms. In some cases, we may also have a legal obligation to collect personal information from you or may otherwise need the personal information to protect your vital interests or those of another person or to perform a public task.

Some of the personal information we collect falls under “special categories of personal data” or “personal data relating to criminal convictions and offences”. These categories of data are seen as being more sensitive and are therefore afforded greater levels of protection. We only collect and use this information where it is necessary for reasons of substantial public interest (such as to maintain and uphold standards of behaviour in sport or to eliminate doping and/or to prevent or detect unlawful acts) or with your prior explicit consent.

We process your personal data when you create an account on the AD portal. The AD portal is a necessary system within our business that helps us to protect the integrity of international tennis competitions, and improves our ability to handle your personal data fairly and securely. Players can upload and download important content about themselves in relation to the TADP, and communicate with the ITIA. Through the AD portal, we provide players with educational tools, facilitate players’ and related persons’ compliance with our regulations and communicate in relation to potential non-compliance.

Disclosures and exchange of information

From 01 January 2022, the International Tennis Integrity Agency (ITIA) handles both the anti-doping and anti-corruption programmes in tennis. We may also disclose and exchange information with our third party agent, International Doping Tests & Management (IDTM) who process TUEs on our behalf, Anti-Doping Laboratories, the TUE Committee, the Independent Review Board, other tennis governing bodies (ATP, WTA and Grand Slam Board), your National Anti-Doping Organisation, your National Tennis Association,

the World Anti-Doping Agency (“WADA”), and other organisations (such as the International Olympic Committee or International Paralympic Committee), in accordance with the Code and the TADP. Your personal data will (where applicable) also be uploaded to ADAMS so that it may be accessed by other Anti-Doping Organisations (“ADO”) and WADA as necessary for the purposes described above. ADAMS is hosted in Canada and is operated and managed by WADA. For details about ADAMS, and how WADA will process your personal data, consult the ADAMS Privacy and Security (ADAMS Privacy and Security).

We may also disclose and exchange information with law enforcement agencies and independent regulatory bodies for the above reasons.

Information may be held at the head office of the ITIA in the United Kingdom and at IDTM’s offices. Information may be transferred to countries around the world, including those without data protection laws equivalent to those in the UK, for the reasons described above. Where this is the case, we create and maintain appropriate safeguards so that your personal data is subject to the same standards and protections as when we are processing your personal information inside the UK.

All ADOs are required to comply with WADA’s International Standard on the Protection of Privacy and Personal Information, which imposes standards that are in line with the EU’s and UK’s General Data Protection Regulation (“GDPR”). Further, in order to protect the personal data that we collect and process about you, we have robust security measures in place, including:

- Encryption: used when data is transferred between the server and any user;
- 2-factor authentication: used when a user logs on to the system;
- Access logs: to identify who views a player’s sensitive personal data;
- Security logs: to detect if any data is lost or accessed without authority;

Children

If you are using the AD portal on behalf of your child or ward who is under the age of 18, you understand that we will process personal information about your child, including sensitive personal data, as set out in this notice. When you create an account, we will ask you to declare your relationship to the child, which will be subject to verification by us. You may (subject to verification and applicable law) request access to, amendments of and/or deletion of that child’s personal data.

Special Category data

Some of the information we collect about you is particularly sensitive relating to your physical or mental health and history. We may process this special category data where it is necessary for a substantial public interest. This includes processing:

- for the purposes of our TADP which is designed to eliminate, identify and prevent doping, and to provide information about doping or suspected doping to other ADOs where necessary; and
- for the purposes of our other rules of integrity which are aimed at protecting the integrity of tennis from dishonesty, malpractice or other serious improper conduct.

When we process your special category data, we do so to meet our obligations as the dedicated integrity agency for professional tennis, that is responsible for ensuring a clean sport by enforcing the rules concerning competition manipulation worldwide. The regulatory reasons that we process your personal data include:

- processing your application for a TUE under the TADP; and

- performing the functions under Articles 3 and 6 to 8 of the TADP, including cross-checking your test results with any TUE you have been granted, investigating any potential ADRVs, and taking formal action in relation to Whereabouts Failures and alleged ADRVs;

We only collect and use this information where it is necessary for reasons of substantial public interest (such as to maintain and uphold standards of behaviour in sport or to eliminate doping and/or to prevent or detect unlawful acts) or with your prior explicit consent.

We may disclose your special category data to IDTM who process TUEs on our behalf, the TUE Committee, the Independent Review Board, the ITIA, the Members of the ITIA, your National Anti-Doping Organisation, your National Tennis Association, WADA, and other organisations (such as the International Olympic Committee or the International Paralympic Committee), in accordance with the Code and the TADP.

When we are processing your TUE and/or handling any Whereabouts Failures we will endeavour to only share your special category data without revealing your identity. In any event, all medical data that you provide to us, and any other information related to the evaluation of a TUE request or ADRV investigation shall be handled in accordance with the principles of strict confidentiality.

Please be aware that if your doctor chooses to anonymise the supporting materials before submission to the AD portal, we are not responsible for any failure by your doctor or representative to remove all identifying material.

Retention period

The retention periods are in line with the WADA International Standard for the Protection of Privacy and Personal Information ("ISPPPI").

We retain Whereabouts information and TUE application forms, incomplete TUEs and incomplete testing documentation for 12 months in accordance with the ISPPPI.

All other doping-control related data that is stored in the AD portal will be stored for a period of ten years following the provision of any sample, being the period within which a charge may be brought following an ADRV pursuant to the TADP.

However, we may retain the data for longer where it is necessary for us to meet our legal and regulatory obligations. For example, personal data linked to disciplinary cases under applicable regulations, subject access requests or other investigations and/or disputes will be kept for as long as it is necessary for those purposes, as each is applicable.

Your rights

In certain situations, you are entitled to:

- access a copy of your personal data;
- correct or update your personal data;
- erase your personal data;
- object to the processing of your personal data where we are relying on a legitimate interest ;
- restrict the processing of your personal data;
- request the transfer of your personal data to a third party;
- complain to a data protection authority about our collection and use of your personal information (contact details for the UK Information Commissioner's Office (ICO) are [here](#)); or

- where you have provided your consent to some of our processing activities, in certain circumstances, you may withdraw your consent at any time (but please note that we may continue to process such personal data if we have legitimate legal grounds for doing so).

The extent of these rights is limited by law and we may not act on part or all of your request(s) where the right(s) are not applicable. If we do not act on your request, we will explain our reasons why.

If you want to exercise any of these rights, please contact us using the details set out below.

EUROPEAN REPRESENTATIVE

In relation to all personal data processing activities undertaken by the ITIA that relate to individuals in the EEA and/or the activities of individuals in the EEA, the ITIA's European Representative is DataRep and can be contacted at:

- itiatennis@datarep.com
- using online webform at www.datarep.com/itiatennis
- Mailing your enquiry to DataRep at the most convenient of the addresses below:

Please address any enquiries to 'DataRep' and not to the ITIA directly; communications addressed to the ITIA directly will likely not be received. Please do however ensure that the correspondence refers to the ITIA.

Country

Austria	DataRep, City Tower, Brückenkopfgasse 1/6. Stock, Graz, 8020, Austria
Belgium	DataRep, Rue des Colonies 11, Brussels, 1000, Belgium
Bulgaria	DataRep, 132 Mimi Balkanska Str., Sofia, 1540, Bulgaria
Croatia	DataRep, Ground & 9th Floor, Hoto Tower, Savska cesta 32, Zagreb, 10000, Croatia
Cyprus	DataRep, Victory House, 205 Archbishop Makarios Avenue, Limassol, 3030, Cyprus
Czech Republic	DataRep, Platan Office, 28. Října 205/45, Floor 3&4, Ostrava, 70200, Czech Republic
Denmark	DataRep, Lautruphøj 1-3, Ballerup, 2750, Denmark
Estonia	DataRep, 2nd Floor, Tornimäe 5, Tallinn, 10145, Estonia
Finland	DataRep, Luna House, 5.krs, Mannerheimintie 12 B, Helsinki, 00100, Finland
France	DataRep, 72 rue de Lessard, Rouen, 76100, France
Germany	DataRep, 3rd and 4th floor, Altmarkt 10 B/D, Dresden, 01067, Germany
Greece	DataRep, Ippodamias Sq. 8, 4th floor, Piraeus, Attica, Greece
Hungary	DataRep, President Centre, Kálmán Imre utca 1, Budapest, 1054, Hungary
Iceland	DataRep, Laugavegur 13, 101 Reykjavik, Iceland

Ireland	DataRep, The Cube, Monahan Road, Cork, T12 H1XY, Republic of Ireland
Italy	DataRep, Viale Giorgio Ribotta 11, Piano 1, Rome, Lazio, 00144, Italy
Latvia	DataRep, 4th & 5th floors, 14 Terbatas Street, Riga, LV-1011, Latvia
Liechtenstein	DataRep, City Tower, Brückenkopfgasse 1/6. Stock, Graz, 8020, Austria
Lithuania	DataRep, 44A Gedimino Avenue, 01110 Vilnius, Lithuania
Luxembourg	DataRep, BPM 335368, Banzelt 4 A, 6921, Roodt-sur-Syre, Luxembourg
Malta	DataRep, Tower Business Centre, 2nd floor, Tower Street, Swatar, BKR4013, Malta
Netherlands	DataRep, Cuserstraat 93, Floor 2 and 3, Amsterdam, 1081 CN, Netherlands
Norway	DataRep, C.J. Hambros Plass 2c, Oslo, 0164, Norway
Poland	DataRep, Budynek Fronton ul Kamienna 21, Krakow, 31-403, Poland
Portugal	DataRep, Torre de Monsanto, Rua Afonso Praça 30, 7th floor, Algès, Lisbon, 1495-061, Portugal
Romania	DataRep, 15 Piața Charles de Gaulle, nr. 1-T, București, Sectorul 1, 011857, Romania
Slovakia	DataRep, Apollo Business Centre II, Block E / 9th floor, 4D Prievozska, Bratislava, 821 09, Slovakia
Slovenia	DataRep, Trg. Republike 3, Floor 3, Ljubljana, 1000, Slovenia
Spain	DataRep, Calle de Manzanares 4, Madrid, 28005, Spain
Sweden	DataRep, S:t Johannesgatan 2, 4th floor, Malmo, SE - 211 46, Sweden
Switzerland	DataRep, Leutschenbachstrasse 95, Zurich, 8050, Switzerland

Direct marketing

We will not use the information you provide to conduct any direct marketing.

Updates to this Notice

We may update this privacy notice from time to time in response to changing legal, technical or business developments. When we update our privacy notice, we will take appropriate measures to inform you, consistent with the significance of the changes we make. We will obtain your consent to any material privacy notice changes if and where this is required by applicable data protection laws. You can see when this privacy notice was last updated by checking the “last updated” date displayed at the bottom of this privacy notice.

How to contact us

If you have any requests concerning your personal data, please either contact DataRep where relevant, using the contact details shown above, or contact us at:

- Email: dpo@itia.tennis

- Write to us: FAO Data Protection Officer, International Tennis Integrity Agency Ltd, Bank Lane, Roehampton, London, SW15 5XZ, United Kingdom
- Phone: +44 20 3819 0190

The data controller of your personal information is the International Tennis Integrity Agency Limited (ITIA), which is registered with the Information Commissioner's Office (ICO) with registration number ZA836858.

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